

Carbon Trust Assurance Limited Management System Certification Scheme

Impartiality Statement

Commitment

The Company (Carbon Trust Assurance Limited) is committed to impartiality and has built this into its structure, strategy, policies, procedures and operations relating to the Management System Certification Scheme and remains open to opportunities to improve.

As such the Company:

- And its personnel understand the importance of impartiality in conducting certification activities under the Management System Certification Scheme;
- Has a management structure and Impartiality Committee whose responsibility it is to oversee the Management System Certification Scheme and to ensure Company activities under the scheme are performed impartially; and,
- Develops and operates policies and procedures to consistently ensure objectivity, transparency and independence throughout certification activities relating to the Management System Certification Scheme.

Policy

Carbon Trust Assurance Limited and the Company Board members shall commit to carry out their responsibilities relating to the Certification Scheme impartially and free from any bias (commercial, financial or other) that may alter a certification decision.

No Company Personnel or subcontractor shall provide certification services under the Certification Scheme on a project where:

- They or their immediate family have a relationship with the Client, Responsible Party or Intended User which could represent a Conflict of Interest; or,
- They have acted as a consultant within the previous two years in relation to a management system prior to the project being submitted for certification.

All Company Personnel and subcontractors must report any Conflicts of Interest which arise during a Project, including any coercive behaviour by a Client, or if they have become overly familiar with a Project or Client.

All Company Personnel with defined responsibilities in relation to the Certification Scheme will abide by the impartiality safeguards described in this Quality Manual and will also co-operate with the monitoring mechanisms described in this Quality Manual in the performance of their duties

Carbon Trust Assurance Limited is a wholly-owned subsidiary of the Carbon Trust. The business and registered office of the Carbon Trust Assurance Limited is 4th Floor, Dorset House, 27-45 Stamford Street, London SE1 9PY. Carbon Trust Assurance Limited is registered in England and Wales with number 06547658